

Key Items

1. Patient medical home

Roadmap

The GPSC reviewed and discussed its roadmap to guide patient medical home activities by health system partners. The two-year roadmap is based on the initial six areas of focus identified by the GPSC in November 2016, which are to:

- Enable a patient-centered approach.
- Engage divisions and local stakeholders about PMH and PCH.
- Support family physicians to assess their practice and panel to understand patient needs.
- Support community profiles to understand population needs.
- Support team-based care with strategies including nurse-in-practice.
- Enable networks of family physicians, of patient medical homes, and with health authority services.

The roadmap outlines key activities for partners to address these areas of focus at the practice, community, and provincial system levels.

The committee identified patient-centred care, and engagement with divisions and local stakeholders about PMH and PCH, as immediate priorities. As the GPSC acknowledges that communities are at different points in their own roadmaps, the committee will take customized and locally-oriented approaches to support PMH engagement at the community level.

Patient engagement sessions

The Ministry of Health, supported by the GPSC and in partnership with Vancouver Coastal, Fraser and Interior health authorities, held patient engagement sessions to garner the patients' perspective at this early stage on the integrated system of primary and community care. Sessions were held in Vancouver, Surrey and Kelowna in January. At this month's meeting the committee received a report on these patient engagement sessions.

The overall feedback from the sessions was that the proposed model of care delivery will meet the needs of the patients, and their families. Participants also most often suggested accessibility and wait times as the most important measures for the new system of care model. As well, participants consistently identified being able to spend more time with their provider as one of the most important aspects of primary care.

Evaluation

To support the PMH evaluation framework that was approved in January, the evaluation team presented the committee with a proposed list of progress indicators. The progress indicators complement and nest within the evaluation framework, and are designed to measure progress along the journey of PMH and toward an integrated system of care. The progress indicators

are reflective of how the committee is working to set clear expectations of what we are working together to achieve.

The evaluation team also presented a high-level implementation plan. The plan details how the evaluation will unfold in terms of roles and responsibilities, division data collection and reporting requirements, and timelines.

The committee approved the list of progress indicators and implementation plan. The full document will be distributed to local divisions as soon as possible in order to help with PMH planning and funding applications.

2. Health data coalition

The Health Data Coalition (HDC) is a physician-led data sharing initiative funded by the GPSC that supports a learning health system by aggregating patient level data from physician practices, across disparate EMRs. The data is used as a feedback mechanism to support self-reflective practice for individual physicians, as well as evaluation of PSP's learning modules and small group learning sessions, division-led and provincial projects and BC Ministry of Health system planning and population metrics.

The HDC provided the committee an update of the objectives it achieved over the past year, including the establishment of initial operations, enrollment of a foundational group of legacy contributors, and the usage of HDC data to support quality improvement. The committee had a discussion about the HDC's strategic planning process, ways that the HDC is working together with CPQI and how its work supports the patient medical home work currently underway. [Click here](#) to view the HDC presentation provided to the GPSC.

Working within its initial GPSC funding, the HDC network is being developed in phases and in collaboration with EMR vendors. All family physician EMR users will have access to the HDC as soon as resources allow. Doctors looking for more information can visit the [HDC website](#).

3. Events and conferences

GPSC Spring Summit – June 19 & 20

The organizing committee is working on a strategy to ensure that as many partners as possible are involved in this two-day learning and exchange event. This committee is also in the process of identifying key summit themes via brief conference calls with: GPSC members and health authority and division representatives, CSC health authority co-chairs, and division executive directors. For more information and to register for this event, visit www.gpscevents.ca.

March 2017 conferences and training sessions

The committee discussed a number of conferences and trainings in which GPSC members have recently participated, including Institute for Healthcare Improvement (IHI) trainings, the local UBC Centre for Health Services and Policy Research (CHSPR) conference, and a cross-border symposium in Washington. Members shared their reflections, and there was discussion about actionable learnings that are relevant to the GPSC's work.

Building blocks of an effective primary care system and its influence on the future of a PMH model

The committee received a presentation outlining a [conceptual model of primary care](#). The model focuses on 10 building blocks of high performing primary care that have the potential to help practices in the move towards becoming patient-centered medical homes. One of the creators of this model, Dr Kevin Grumbach, spoke at the recent CHSPR conference.

The building blocks include four foundational elements—engaged leadership, data-driven improvement, empanelment, and team-based care—that assist the implementation of the other six building blocks—patient-team partnership, population management, continuity of care, prompt access to care, comprehensiveness and care coordination, and a template of the future.

The committee heard how these elements are synthesizing innovative thinking and how the model is both a reflection of existing high-performing practices and a model for future improvement.

The GPSC's next meeting is scheduled for April 24.