

CO-CREATING AN INTEGRATED SYSTEM OF HEALTH CARE

Change is coming to health care

WE WANT to CO-CREATE a SYSTEM that is **simple, accessible** and **understandable** for PATIENTS and PROVIDERS



OUR collective vision of:

- COMPREHENSIVE CARE
- CONNECTED PROVIDERS
- EASIER ACCESS to OPTIMAL CARE

focuses on

Outcome:

- PATIENTS are able to **HAVE CONFIDENCE**
 - * I DON'T NEED to WORRY ABOUT NAVIGATING MULTIPLE WAITLISTS
 - * MY GP KNOWS the WHOLE STORY of MY CARE
 - * MY RECORDS, MY CARE PLAN, MY CARE PROVIDERS are LINKED

Change takes all of us **WE MUST:**

- BREAK DOWN BARRIERS for SEAMLESS CARE
- CREATE CAPACITY for ACCESSIBLE PRIMARY CARE
- SUPPORT PARTNERSHIPS
- SUPPORT PHYSICIANS to PROVIDE COORDINATED CARE

THE GPSC'S VISION to PROVIDE **HIGH QUALITY PRIMARY CARE** for ALL PATIENTS is the SHARED VISION of the MINISTRY of HEALTH, DOCTORS of BC and HEALTH AUTHORITIES

- 12 ATTRIBUTES**
- ✓ Patient-centred, person-focused care
 - ✓ A personal family physician
 - ✓ Team-based care
 - ✓ Timely access
 - ✓ Comprehensive care and coordinated care
 - ✓ Continuity of care
 - ✓ Information technology enabled
 - ✓ Education, training and research
 - ✓ Evaluation and quality improvement
 - ✓ Internal and external supports
 - ✓ FP networks supporting practice
 - ✓ FP networks supporting communities

PMH
PATIENT MEDICAL HOME
FAMILY PRACTICE COMMITTED to LONGITUDINAL, COMPREHENSIVE and COORDINATED PATIENT CARE

PCH
PRIMARY CARE HOME
ALL PRIMARY CARE SERVICES AVAILABLE in a COMMUNITY INTEGRATED into a SYSTEM of CARE with PATIENT MEDICAL HOMES

We can now build a better system of care **T-O-G-E-T-H-E-R**



WE ARE CREATING system-wide change

THE GPSC, DIVISIONS, HEALTH AUTHORITIES and PARTNERS HAVE **laid the foundation** for the NEXT STAGE of EVOLUTION TOWARDS THIS with:



- GPSC INITIATIVES SUCH AS A GP for ME
- COMMUNITY and PRACTICE-BASED IMPROVEMENTS
- COLLABORATIONS THROUGH OTHER JOINT PARTNERSHIPS
- HEALTH AUTHORITY WORK

ALL of THIS WORK has improved

→ PATIENT flow
→ INFORMATION-SHARING
→ COORDINATED CARE

THE GPSC SUPPORTS PHYSICIANS to:

- IMPLEMENT CHANGE in THEIR PRACTICES
- WORK with OTHER PHYSICIANS through DIVISIONS to:
 - Partner with their HEALTH AUTHORITY to define and bring to life **PCHs**
 - Provide more COMPREHENSIVE CARE collectively
 - Have a VOICE and influence local health care