

Enhanced supports for managing your patient panel

Knowing your patient panel can help you manage chronic and preventative care needs for patients who are attached to your practice. The concept is simple: better information about patients leads to better care for patients.

Panel management can help you understand how you allocate your time providing care, and maximize your compensation.

The PSP's three-phase approach to using panel information can help you:

- Improve practice workflow efficiencies.
- Identify others who can help you care for your patients.
- Inform and plan proactive care.



PSP Regional Support Team (RST) members support doctors and their teams with the creation of manageable steps and guide them to optimizing EMR data. RSTs provide coaching and mentoring to doctors and their practice teams to help:

- ✓ Identify and facilitate an action plan of achievable tasks, timelines, and resources.
- ✓ Streamline access to PSP's tools and resources.
- ✓ Facilitate opportunities to earn CME credits.

Doctors can also access panel assistants and remote EMR services for enhanced support with panel management.



PANEL ASSISTANTS

Work within your practice to clean up your EMR data and integrate sustainable processes.

Panel assistants are provincially trained experts deployed within communities that are planning and developing primary care networks. Each panel assistant works as a member of a practice team for a pre-determined period of time, laying up the ground work and building capacity in a family practice for ongoing panel management.

Panel assistants will:

- ✓ Clean-up your EMR data to ensure you have an accurate and up-to-date patient panel.
- ✓ Help you meet eligibility requirements for the GPSC Panel Development Incentive. (valued up to \$6,000)
- ✓ Train your practice team on how to effectively use and maintain an accurate panel.
- ✓ Work with your practice team to develop sustainable processes for managing EMR data.
- ✓ Support your practice team to complete the GPSC Panel Management Workbook.



REMOTE EMR SERVICES

Automate updates to your patient panel and help to clean up your EMR data.

A third-party vendor provides remote services to practices to help make the best use of an EMR and to clean up patient data. Services are supported by automating and simplifying EMR processes to develop accurate list of active patients and up-to-date clinical registries.

These remote services help:

- ✓ Clean-up your EMR data to ensure you have an accurate and up-to-date patient panel.
- ✓ Identify billing opportunities and clinical care gaps.
- ✓ Generate data for analysis by your practice.
- ✓ Support your practice team to complete the GPSC Panel Management Workbook.

For practices who work with a panel assistant or remote EMR services, PSP team members will seamlessly transition practice support for ongoing quality improvement activities.

Get started by contacting your RST or local division.